

Resume - David D. Kempster

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Profile

A diverse capable professional who flourishes in unique opportunities leveraging specialized skill sets. Demonstrated success on projects requiring patience, dexterity, creativity and attention to detail. Enjoys helping people, works well in managerial or self-directed capacities. Adaptable, quick learner. Information Technologist with extensive experience in computer hardware and software, configuration and trouble-shooting. Developer of electronic forms, workflow, email systems, database design/analysis, local and wide area networks. Empathetic provider of help desk support services. Experienced in production processes, analysis, management and inventory control. Affinity for audio/visual arts such as web development, image manipulation and sound engineering, videography, photography and layout design. Intuitive mechanical comprehension with keen spacial relation. Comprehensive history with design, installation and service of tower clock and time system technologies. Twenty years servicing Braille embossers.

Employment history

Action Works - Image Management - Proprietor

Photographer and Promotional Graphics Design. Prepared promotional material for a mobile automotive detailing service company. Several sites were located for photo shoots. Photographs were used to produce several promotional brochures as well as business cards and a web page that includes a photo gallery and a news blog.

see: www.proesthetics.ca

The Home Depot - Barrhaven

Tool Rental Associate. Performed rental contract processing and point of sale transactions. Through discussion of client projects, recommended tool options and operation specifics. Repaired, cleaned and maintained the tool inventory. Ensured completion of store opening and closing procedures for the department.

Uniform Custom Countertops Ltd. - Ottawa

Production Coordinator - Laminate Division. Managed counter-top fabrication, from quote and sales, order creation, inventory control, stock and supplies purchasing, plant management and tool maintenance, to quality control and delivery. Clientele included private individuals, home builders and property management organizations. Created stock order and inventory control forms and auto-calculating inventory prediction and data compilation spread sheets. Created web site available quote/order forms and stock colour sample forms.

Vision NetWorks - Ottawa

Support Centre Manager. Worked with our tight-knit team of top level Consulting Specialists to create a new level three Support Centre. Identified and documented Support Centre scope and policy. Implementation utilized online collaborative software, which incorporated workflow and documentation. Responsible for delivering telephone support and managing on-site visits for Vision clientele covering Novell and Microsoft Wide-Area Network environments.

Corporate Computing Team and Metastorm Canada - Ottawa

Team leader, e-work application development and quality assurance

Developer, Novell InForms application development/database design and connectivity

Database query and report design

NetWare/GroupWise Administration Consultant

Developer, Sales Support - developed demonstration pieces, promotional materials, and packaging for Metastorm products

Craig Technologies Ltd. - Ottawa

Novell Application Specialist, hotline and on-site response: application and hardware/software solutions, Novell InForms application design, development and support. Client base included: Society of Obstetricians and Gynaecologists of Canada, St. Joseph's Health Centre - Toronto, University of Ottawa, Ottawa Carleton Immigrant Services Organization, Department of National Defence, Solicitor General, Public Service Commission, Corrections Canada, The Canadian Red Cross Society, C.O.D.E. and the Department of Indian and Northern Affairs.

International Time Recorder/Canadian Parking Equipment - Ottawa

Service Manager. Tower Clock /Time and Attendance systems and parking equipment service.

Co-ordinated four service technicians to provide new equipment installation, training and support as well as on-site and maintenance contract services. Designed and built shop service area and provided all in-shop functions. Provided custom clock installations for clients such as: Carleton Place Town Hall, Arnprior Town Hall and the Department of National Defence.

Installed, setup and serviced electronic parking control systems for clients including: Museum of Civilization, RMOG and Ottawa International Airport.

Project Examples

Vision NetWorks: Web site, executive message web video

President of a networks technology organization required corporate web site development including personalized video message. Project consultant providing web site design, video conceptualization, direction, location options, still and motion photography and audio/video editing. Video format to support streaming for high and low bandwidth visitors.

See video sample: <http://www.actionworks.ca/vn1/vnwebmain-1.html>

Indian and Northern Affairs: On-line workflow and forms development

Department of Indian Affairs and Northern Development Canada required and automated workflow system using on-line forms. Responsible for creation, installation and deployment of automated back-office forms system, including analysis and design of forms, database development, query and report design, technical documentation, development of GUI interfaces etc. Used Novell InForms and Corel Paradox.

Carleton Place: Tower clock installation

International Time Recorder Ltd. Requirement for the Town Hall to be retrofitted with a tower clock system. After designing and fabricating support structures in the clock tower, installation included a digital master clock to control the clock-work for the quadruple 6-foot diameter, back-lighted clock dials, as well as the bell hammer mechanism that strikes the huge cast bell located 90' up, inside the tower. Location: Carleton Place, near Ottawa Ontario. Managed project from quotation to completion. Coordinated centennial event with Town Hall staff, for the anniversary of Carleton Place, and the launch of the new clock.

California Sundeck contract for Home Depot Deck and Fence Program: Sales Manager / Print portfolio creation

Deck and fence construction company required sales management including specialized sales tools and promotional materials. Created auto-calculating computer forms for on-site job quotation. Created web site. Photographed installations, developed promotional portfolio samples. Photography, conceptualization, layout, design and image editing.

Samples: <http://www.actionworks.ca/resume/Decks1-d.pdf> and <http://www.actionworks.ca/resume/CSDFencesWback.pdf>

Print materials, Visual design: Aerospace interior design company

Faulconbridge Completion Services Inc. (interior design of custom jets and yachts) required promotional materials for their "private client" jet division. Created printed visual presentation package and electronic version in Adobe format. Conceptualization, layout, design, image editing.

Promotional DVD: Luskville Dragway Web-Video / DVD

Owner of a local race track requested promotional video footage. Shot video and stills for a full summer of drag racing. Transferred to digital media. Camera operator, video editor, collaborated on creation of the final 24 min. movie. Sample: <http://video.google.ca/videoplay?docid=-8600960377469515794>

Tools and technologies

Software: Adobe Design Premium CS3(Acrobat, Dreamweaver, Flash, Illustrator, Photoshop), Cool Edit Pro, CorelDraw X3 Suite, Creative Labs Wave Editor, MS Office Suite, Novell product suites, Ulead - VideoStudio 11+, WordPerfect Office Suite.

Computers: PC based Intel 2.6GHz Quad Core with 23" wide-screen, 3.0 GHz P4 with dual screens, Dell Vostro 1700 Core 2 Duo 17" notebook, and 2.4 GHz P4 Novell file server.

Camera Equipment: Nikon D80 and related lenses, Sony HDR-SR1 Handycam, Sony ECM-HW1T Blue tooth wireless microphone.

Technology Education and Certifications

Certified Novell Administrator for Novell InForms 1.x - 4.x

Certified Novell Administrator for Novell NetWare 3.x - 4.x

Certified Novell Administrator for Novell GroupWise 4.x

Certified Novell Salesperson

Novell Networking Technologies, Service and Support, TCP/IP, NetWare Advanced Admin, GroupWise Advanced Admin, GroupWise Async Gateway

Microsoft Access 97, Windows 95, 98/98 SE, 2000 & NT Server/Workstation

Special Interests

Photography, videography, tools and wood-working, home renovation, motor racing, sailing, camping, biking, disc sports, concerts/music/drums and percussion.

References available upon request.

Link to this document: <http://www.actionworks.ca/resume/kempres2012-04.htm>

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